

Webley MD Reminders



How much does a missed appointment cost your practice? Do you know?

Webley MD Reminders is an award-winning, automated message service that can easily and efficiently reach patients with appointment reminders, lab test results, account balance notifications and more by phone and by e-mail. Our automated appointment reminders are more reliable and effective than manual methods and have been proven to significantly reduce no shows.

Personalized, interactive voice and e-mail messages.

Webley MD's voice message quality is second to none. We use professional voice talent to record messages. Messages can be personalized to include name, date, time, etc. Patient responses to phone and e-mail notifications are captured, streamlining the appointment confirmation and cancellation process.

Wide variety of messages. Switch from having your staff make manual calls by using automated notifications for appointment reminders, outstanding account balances, health screenings, lab test results and more.

98% accuracy in answering machine detection.

Most reminder calls made to home phone numbers reach answering machines, thus the answering machine detection capability of an automated notification system is critical. Webley MD has the highest rates of answering machine detection in the industry.

Detailed reporting. Keep track of message outcomes and patient responses with electronic reports. Summary and detailed reports are provided.

Dedicated practice advisor. Each practice receives a dedicated Webley MD practice advisor. Your practice advisor will be there to guide you as you transition to a better way of communicating with your patients.

Webley MD After Hours



How does your practice treat your after hours callers? Do you know?

Webley MD After Hours is an automated answering service developed for medical practices. It handles incoming after hours messages and physician on-call scheduling with accuracy, reliability, professionalism and ease. Save up to 75% compared to conventional answering services and improve after hours patient care with Webley MD After Hours.

The fastest way to get your messages. Say goodbye to waiting several hours for the call center to send your messages. Webley MD After Hours can send notifications to your phone, e-mail address and pager. Retrieve your messages over the phone at your convenience. Hearing patients describe their reasons for calling ensures message accuracy.

Be in control. Doctors control their own on-call status. Change status instantaneously with a quick call to Webley MD.

Consistent call handling. Your virtual assistant never gets tired or grouchy and is happy to work nights and weekends.

Create custom voice greetings for any occasion. Record your own custom greetings so that your patients continue to hear the same friendly voice they've come to expect when they call your office. Schedule custom messages to play after hours, during lunch, on weekends, during vacations or any other time you'd like. You can use Webley MD After Hours 24 hours a day.

Key Benefits of Webley MD:

- Increase Revenue
- Reduce No Shows
- Improve Staff Efficiency
- Advanced Communications Technology
- PMS Integration
- Subscriber Based Service
- Technical Support Included

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